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## COUNTY INFORMATION SERVICES

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### **REGISTRAR-RECORDER/COUNTY CLERK WINS TOP AWARD FOR NEW PROPERTY DOCUMENT RECORDING SYSTEM**

Los Angeles County Registrar-Recorder/County Clerk Conny McCormack is pleased to announce that her Department, out of 81 entries submitted countywide, was presented the Golden Eagle Award, the top award at the County's 21<sup>st</sup> Productivity and Quality Awards Program on October 24<sup>th</sup>, for the new state-of-the-art computer system for recording of property documents known as the Enterprise Recording Archive (ERA) system.

"The theme of this year's awards program 'Leading The Quest For Excellence!' could not have been a more fitting tribute. This is wonderful recognition for the Recorder operations staff as well as our Technical Services staff who worked collaboratively over a 5-year period to successfully implement the new ERA system in January 2007." The implementation of new information technology has enabled the Recorder to process ever greater volumes of property documents with the same level of resources. The number of real estate purchases, re-financings and property transfers throughout the County has increased 75% over the past decade and all such transactions require recording with the Registrar-Recorder/County Clerk (RR/CC) Department.

Currently up to 3.3 million property documents are filed annually with the Los Angeles County RR/CC. The new ERA System allows greater automation of the numerous steps in the property document recording process. A key achievement of the new system has been the elimination of tedious, manual processing of three million documents per year. Duplicative processes have been replaced with a single point of data capture which, coupled with electronic scanning of documents, reduces the time spent by staff keying data. The new, state-of-the-art ERA system was designed to be compatible with advancements in electronic recording of property documents and to interface more seamlessly with the County Assessor's systems.

McCormack said, “In addition to receiving the Golden Eagle Award the RR/CC was recognized and honored with the Million Dollar Club Award. Through the outstanding efforts of our departmental team, the ERA system reported savings and cost avoidance in excess of \$1 million annually.” The department also received a Top Ten Award given in recognition to the ten most outstanding entries.

Persons requiring multilingual assistance in Chinese, Japanese, Korean, Spanish, Tagalog/Filipino, or Vietnamese regarding information in this press release, may call (800) 481-8683.

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